

THINK TANK is dedicated to empowering Arizona students by providing a positive environment where they can master the skills needed to become successful lifelong learners. By offering a wide range of programs and services, including content tutoring, supplemental instruction, writing support, academic coaching and specialized courses, we encourage students to apply and refine transferable skills that will sustain them throughout their academic and professional lives.



9,784

Students
Visited



58,242

Total Visits



93.6%

FTFT Retention Rate
for THINK TANK
Participants

THINK TANK

“

I'm an experienced writer, but there is so much value in working with the tutors! Each time I had a session, I was able to develop my idea further and make needed corrections. I have recommended THINK TANK to other students!" - Student

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HIGHLIGHTS

THINK TANK

THINK TANK continues to grow existing services and expand offerings for student support. This last year we saw a 27% increase in total academic support visits and a 24% increase in unique students served over the previous year.

Content tutoring increased usage by 7,178 visits and the Supplemental Instruction (SI) program increased usage by 6,000 visits for AY22/23.

Students who used THINK TANK five or more times in their first year at the university were retained into their second year at a rate of 93.6%, approximately 7 percentage points higher than comparable peers who did not use THINK TANK.

Schedule for Success (S4S) saw the largest cohort to date with 2,587 students, representing 28.5% of all first-year students. The SAS100AX team taught 61 sections to 2,918 students over the year, with in-person classes in Spring 2023 providing benefits to students and building stronger connections.

The Peer Academic Coach role was established, replacing Academic Skills Tutors. PACs provide drop-in and appointment style support. The team experienced growth in drop-in support and workshops.

Collaborated with campus partners such as New Start, (Arizona's Science Engineering and Math Scholars Program (ASEMS) Trio, CALS/Transfer programs, and Project CREAR to provide extended academic support in writing, tutoring, and SI.

The Writing Center continued key partnerships with the Graduate College and select embedded tutoring courses.

S4S partnered with Math for a Provost Investment Fund (PIF) initiative, helping students place into the correct Math course as they enter the university.

Along with the DRC and Microsoft, we provided Technology Workshops revolving around using technology to enhance academic skills.

THINK TANK continues partnership with College of Engineering, Eller, Health Sciences, Cultural and Resource Centers, and many others to continue to provide support for students.

Our teams continue to show their expertise in academic and Learning Center support. THINK TANK received National College Learning Association's (NCLCA) 2022 Frank L. Christ Outstanding Learning Center Award for setting standards of excellence established by NCLCA.

The Tutoring and Peer Academic Coaching obtained re-certification through College Reading Learning Association (CRLA). Supplemental Instruction obtained re-accreditation through the International Center for Supplemental Instruction.

Professional staff is involved and recognized nationally such as: Marco A. Ortiz (Director) elected as CRLA's President-Elect, Caitlin Kerrigan (Associate Director) Executive Board Co-Chair of NASPA Arizona, and Leah Bowshier (GA) AZ Board Representative in RMWCA.